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The transformative potentialofnetwork intelligence and automation



and challenging to manage through traditional approaches. New research from CIO and Comcast Business provides insights into what's driving the requirements for greater network intelligence and automation and how IT decision-makers are navigating the challenges.

It's no secret: As enterprises continue to digitally evolve, corporate networks have become more complex

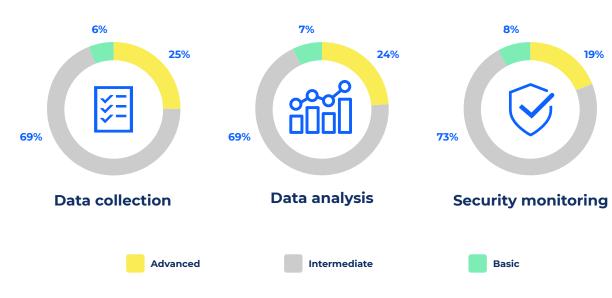
The findings demonstrate how insufficient network intelligence can lead to a variety of business issues, from missed opportunities to improve IT operations to inadequate visibility into user behavior and lost momentum in innovation. Additionally, it's clear that many enterprises view automation and AIOps as keys to modernizing their network strategies but still have a lot of work to do to achieve full implementation.

When it comes to network intelligence, data is king Data is the single most important resource for the digital enterprise. But enterprises can't

take advantage of this resource without the ability of a network to collect, analyze, and interpret data and information to gain insights and make informed decisions. Modern data collection, data analysis, and security monitoring tools empower enterprises

to improve customer and employee experience, manage costs, and help protect against cyberthreats. Although the vast majority of enterprises have at least intermediate visibility into their data, relatively few ranked themselves as advanced in these capabilities.

Few enterprises rate their network visibility as advanced



18% of organizations have advanced visibility into their network at any given time.



53%

intelligence is a cause for concern Insufficient network intelligence hinders a wide range of business imperatives, causing headaches across an enterprise, from missed

Why insufficient network

opportunities to improve IT operations to visibility into user behavior. Impact of insufficient network intelligence

Limited visibility into application performance

ack of proactive issue detection and resolution	47 %
ncreased security vulnerabilities	47%
imited visibility into user behavior	47%
Missed opportunities for innovation/optimization	46%
onger time-to-resolution for network issues	43%

can capture even more benefits by adopting network automation and AIOps tools to enhance their capabilities.

Automation and AIOps can unlock the

true potential of network intelligence

Network intelligence provides clear advantages, but enterprises

Business challenges better addressed by network automation or AIOps 85%

72% **Network performance monitoring**

64%

of organizations

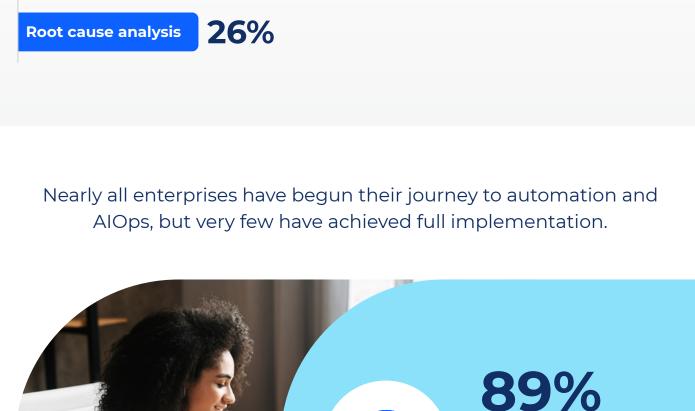
automation or AIOps.

currently or plan to use network

61% Incident detection and resolution 26% Root cause analysis

Security threat detection and response

Capacity planning and optimization



Learn more about how network intelligence and automation are

Get the full report from CIO and Comcast Business.

Read report

driving business value.



